

Heather Larsen

MOBILE

(619) 341-3068

EMAIL

heather@heatherlarsenux.com

PORTFOLIO

heatherlarsenux.com

11 years of experience

FISERV | MAR 2020 - PRESENT

Team Lead, Design Systems & DesignOps

Founding member of the Design System team for Digital Lending and Origination products, where my primary responsibilities include:

- Leading Designers in the cataloging, documenting, and building of reusable and scalable components
- Governing and evangelizing the system with 3 System Ambassadors
- Aligning 3 cross-functional teams to a common language
- Auditing all products for consistency

DesignOps responsibilities include:

- Strategizing and implementing process improvements for continued team efficiency
- Facilitation of Retrospectives, Design Leadership check-ins, and Team Workshops such as our monthly Inclusive Design Workshop
- Regular maintenance and organization of our various tool spaces, such as Abstract, InVision, Confluence, and Jira

Product Designer

Fiserv

Jun 2019 - Mar 2020

Sr Developer, UI/UX Lead

Rio SEO

Nov 2018 - May 2019

Sr Developer & UI Designer

Rio SEO

Apr 2017 - Nov 2018

Sr Developer

Rio SEO

Jul 2015 - Apr 2017

Developer

Rio SEO

Sept 2012 - Jul 2015

Developer

JBE International

July 2010 - Sept 2012

EDUCATION

Graduate Certificate, Social Innovation Design

University of Pennsylvania, Sept 2020 - Mar 2021

Certificate, User Experience Design

General Assembly, Jan 2018

Certificate, Javascript

University of Washington, May 2017

Bachelor's of Science, Computer Science

University of Redlands, Sept 2006 - May 2010

SKILLS

Design Systems, Documentation & Technical Writing, Information Architecture, Leadership, Responsive Web Design, Team Efficiency and Process Strategy, Usability Testing, User Interviews, UX Strategy, WCAG 2.1

TECHNICAL SKILLS

Angular, CSS, Git, HTML, Javascript, PHP, React, SAFe Practitioner, Sass

TOOLS

Abstract, Confluence, Figma, InVision, Jira, Sketch, Trello

MORE INFO

[linkedin.com/in/heatherlarsen](https://www.linkedin.com/in/heatherlarsen)